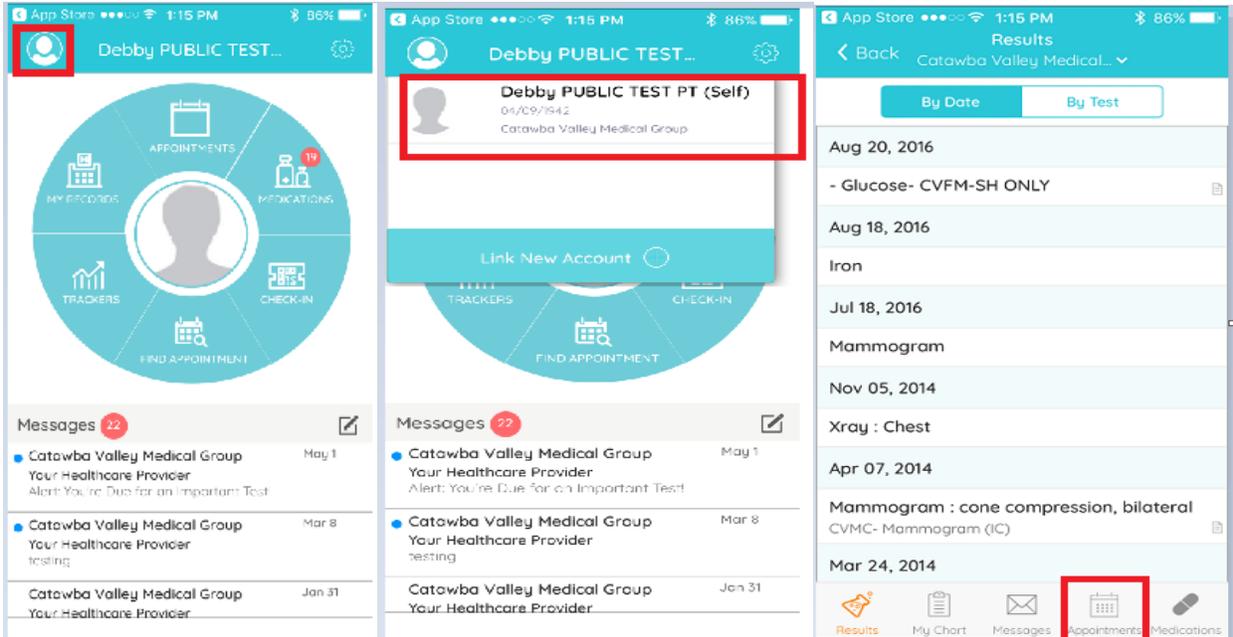


HOW TO VIEW YOUR VISIT SUMMARY FROM YOUR PATIENT PORTAL

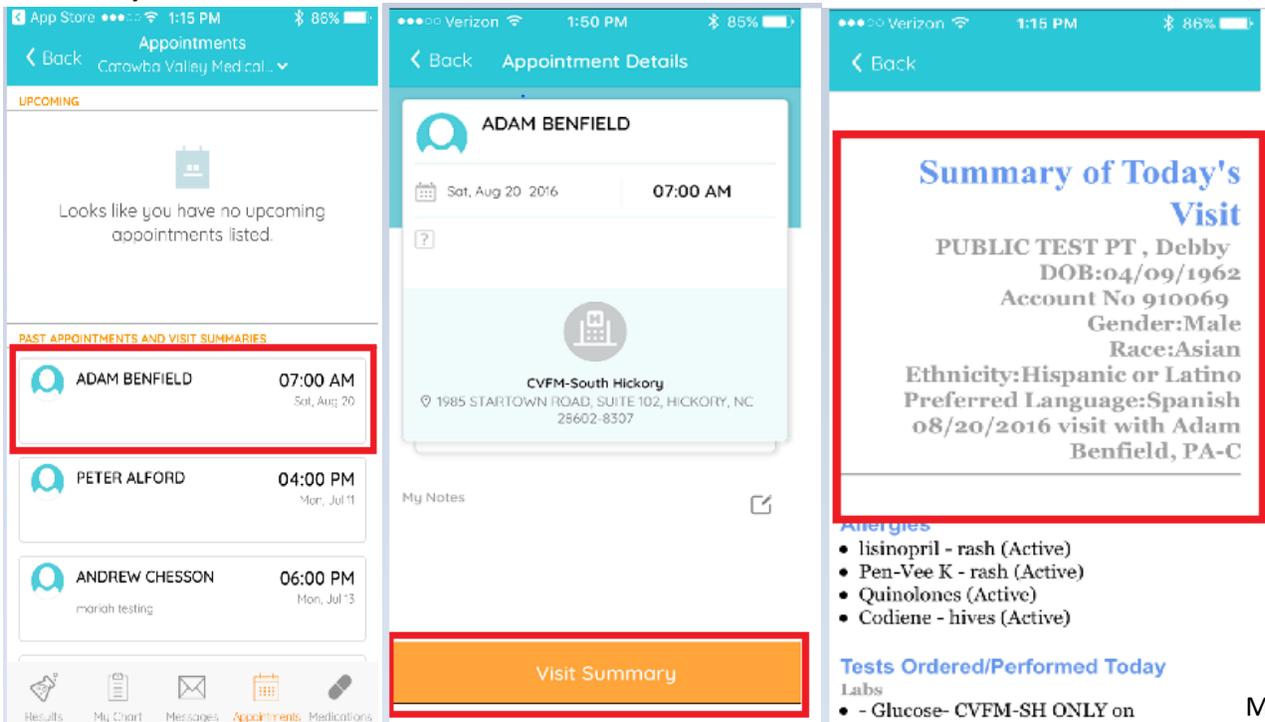
Within the Healow App on iPhone:



1. First click on the silhouette or YOUR picture in the top left corner.
2. You will click on your name.
3. This will then open your results by date. At the bottom, you will click on the "Appointments" tab in the lower right corner.

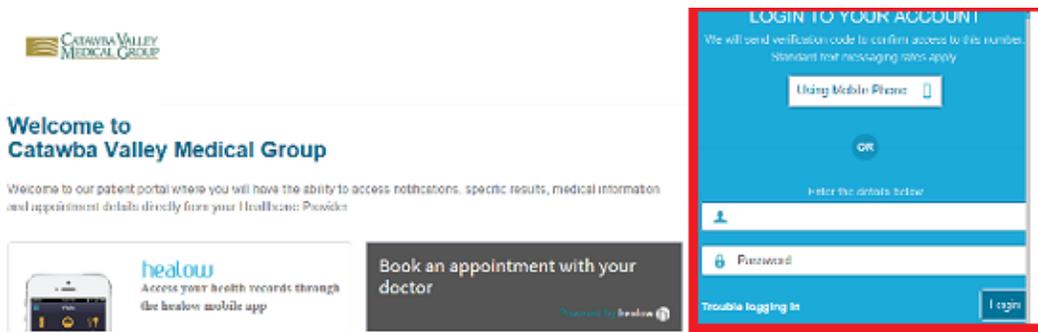


4. You will then see the dates of your past appointments and visit summaries with the name of the doctor you saw. Click which tab you would like to view.
5. The provider's name will then be at the top with the date, time, and location of the visit. Click the Orange "Visit Summary" button.
6. Your Visit Summary will open to view. All of the details such as allergies, tests, and medical conditions will be listed.

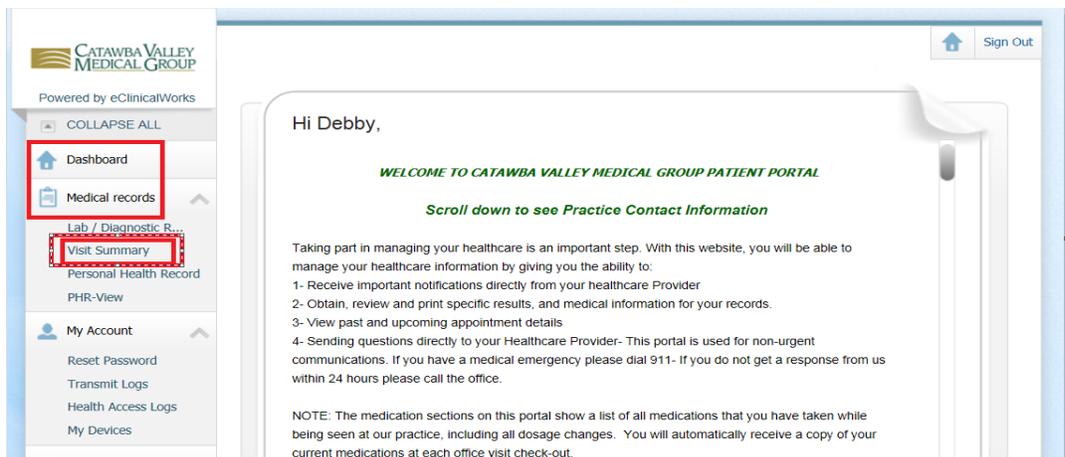


Within your web browser on a desktop computer:

1. Log into your patient portal (https://mycw23.eclinicalweb.com/portal1938/jsp/100mp/login_otp.jsp)



2. You will be directed to your home page where you will see your dashboard on the left side of the screen. You will see the “medical records” tab. Under that tab you will click “Visit Summary.”



3. You will then see the dates, times, facility, provider, and reason for appointment. Click on the facility to open the summary.

Visit Summaries				
Date	Time	Facility	Provider	Reason
08/20/2016	07:00 AM	CVFM-South Hickory	ADAM BENFIELD	
07/11/2016	04:00 PM	Catawba Valley Pulmonology	PETER ALFORD	
07/13/2015	06:00 PM	CVFM-Maiden	ANDREW CHESSON	mariah testing
10/13/2014	04:15 PM	Catawba Valley Pulmonology	PETER ALFORD	
05/22/2014	06:45 AM	Catawba Valley Medical Group	Provider ~Non Billable	
01/27/2014	02:00 PM	Catawba Valley Family Health	KATHLEEN ~NISSEL	test
01/13/2014	04:45 PM	CVFM-Catawba	JAMES FOX	
01/13/2014	04:30 PM	CVFM-Catawba	JAMES FOX	
01/13/2014	11:00 AM	CVFM-Claremont	LUREDEAN HAMILTON-BRAN	
01/13/2014	10:45 AM	CVFM-Claremont	MAUREENE ANDREWS	

4. Your summary will then pull up. The “Print” button will be in the top right corner of the page if needed.

